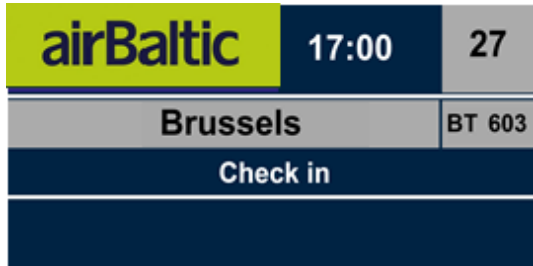# Flight Information Display System (FIDS) Specifications at Riga International Airport

There is common procedure for providing FIDS information to our customers at Riga International Airport.

In order to provide accurate and timely FIDS information to your passengers please follow the request conditions below:
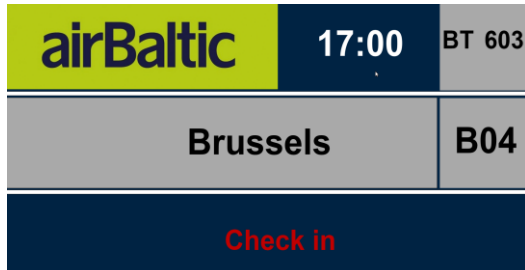
- Select screen images – one option for each Section (check-in, gate, information screen) is mandatory.
- Fee – there is no Service charge providing the selected option strictly according to the requested specification (except option No.4).
- In case you are not able to provide the requested specification, our IT team will assist you. In this case the Service fee is 145,00 euro (+VAT).
- In case you choose option No.4 Service fee is 75,00 euro (+ VAT).
- Please note that according to Official language law all information on FIDS screens should be displayed in Latvian language as well. The text adaption to LV is done by our IT team and does not involve any additional cost.
- Actual date of the flight.
- The request should be sent not less than 3 working days prior the flight to Kristine Ozolina Head of Customer Relations and Service Management Team   e-mail: k.ozolina@riga-airport.com

CHECK-IN LCD SCREEN

No	Image	Specification	Price
1.	AIRLINE LOGO	**Location:** Check-in LCD above check-in desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1000x290	FREE
2.	AIRLINE + CODE SHARE AIRLINES LOGO	**Location:** Check-in LCD above check-in desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1000x290 * airline and code share airlines logo exchanging on a screen	FREE
3.	AIRLINE LOGO FULL SCREEN	**Location:** Check-in LCD above check-in desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1920x1080	FREE

4.	SPECIAL REQUEST LOGO		
		Location: Check-in LCD above check-in desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1920x1080	75,00 EUR (+ VAT)
			145,00 EUR (+VAT)
		*If requested specification is not provided	

GATE LCD SCREEN

No	Image	Specification	Price
5.	AIRLINE LOGO 	**Location:** Gate LCD above gate desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1000x290	FREE
6.	AIRLINE + CODE SHARE AIRLINES LOGO 	**Location:** Gate LCD above gate desk. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 1000x290 * airline and code share airlines logo exchanging on a screen	FREE*

INFORMATION LCD SCREENS (DEPARTURE/ARRIVAL)

No.	Image	Specification	Price
7.	AIRLINE LOGO 	**Location:** Information LCD in terminal. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 100X35, 224X70	FREE
8.	AIRLINE + CODE SHARE AIRLINES LOGO 	**Location:** Information LCD in terminal. **Image type:** GIF **Palette:** 256 or greater **Size (pixels):** 100X35, 224X70 * airline and code share airlines logo exchanging on a screen	FREE*